

Hale County Resource Network
Resource Guide 2016

2-1-1 Texas

Address: 1323 58th St; Lubbock, TX 79412

Phone: 2-1-1

Other #: 806-762-8721

Fax: 806-765-9544

E-Mail: abadje@spag.org

Administrator: Kendra Jackson, AIC Manager

Contact Person: Anthony Badke

Hours: Statewide 24/7

Services Provided: Information & Referral for health and human services, as well as community services

Eligibility Requirements: None

Support Services: Provides information and referral to health and community services and is the number to call when you don't know who to call.

Accolade Home Care

Address: 510 N. Ash, Plainview, Texas 79072

Phone: 806-293-2990

Services Provided: Skilled Nursing, Wound and Ostomy Care, Enteral Nutrition Teaching, Foot Care, Diabetic Teaching and Training, Home Care Aide, Physical therapy, Occupational Therapy, Speech Therapy

Eligibility Requirements: Doctor's orders, homebound, skilled need

Intake Procedures: Anyone can call in a referral

Fee Structure: Medicare, Medicaid, Private pay, some Insurance

Counties Served: Andrews, Armstrong, Bailey, Borden, Briscoe, Carson, Castro, Childress, Cochran, Collingsworth, Cottle, Crosby, Dallas, Dawson, Deaf Smith, Dickens, Donley, Ector, Fisher, Floyd, Gaines, Garza, Glasscock, Gray, Hale, Hall, Hansford, Hartley, Haskell, Hemphill, Hockley, Howard, Hutchison, Jones, Kent, King, Lamb, Lipscomb, Lubbock, Lynn, Martin, Midland, Mitchell, Moore, Motley, Ochiltrie, Oldham, Parmer, Potter, Randall, Reagan, Roberts, Scurry, Sherman, Sterling, Stonewall, Swisher, Terry, Tom Greene, Upton, Ward, Wheeler, Yoakum

Support Services: Licensed Dietician, Social Worker

Texas Department of Family and Protective Services – Adult Protective Services

Address: 2907 W. 7th, Plainview, Texas 79072

Phone: 806-296-3158

Other #: 806-296-3108

Fax: 806-296-3165

E-Mail: Synthia.Taylor@dfps.state.tx.us

Websites: <http://intranet.dfps.state.tx.us>

Adult Abuse Prevention Campaign: www.notforgotten.org

To Report Abuse/Neglect of Elderly – <https://reportabuse.ws/>

Administrator: Margaret Hortenstine, APS Supervisor

Contact Person: Synthia Taylor, APS Administrative Assistant

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Investigation of abuse, neglect and/or exploitation of the elderly and disabled.

Eligibility Requirements: Aged (age 65 or older) or disabled and over the age of 18.

Intake Procedure: Call the Hotline at 1-800-252-5400 or go to <https://reportabuse.ws/>

Required Documents: None

Fee Structure: None

Counties Served: APS 28 based in Plainview serves: Hale, Floyd, Armstrong, Carson, Childress, Collingsworth, Dallam, Donley, Gray, Hall, Hansford, Hartley, Hemphill, Hutchinson, Lipscomb, Moore, Ochiltrie, Roberts, Sherman, Wheeler, and Motley.

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Area Health Education Center AHEC of the Plains

Address: 2417 Yonkers St, Plainview, Texas 79072

Phone: 806-291-0101

Fax: 806-291-0130

Website: www.ahecplains.org

Administrator: Danielle Askins

Contact Person: Danielle Askins, Cheri Read

Hours: 8:00-5:00 Monday-Friday

Eligibility Requirements: None

Fee Structure: Free Services

Counties Served: Bailey, Briscoe, Castro, Childress, Cochran, Cottle, Crosby, Dickens, Floyd, Garza, Hale, Hall, Hockley, Kent, King, Lamb, Lubbock, Lynn, Motley, Parmer, Stonewall, Swisher, Terry, Yoakum

Allegiance Behavioral Health of Plainview

Address: 2601 Dimmitt Rd. Ste. 400, Plainview, TX 79072

Phone: 806.296.9191

Fax: 806.296.9292

Administrator: Glenn Hoffman, CEO

Contact Person: Receptionist

Hours: 24 hours

Services Provided: Psychiatric inpatient hospitalization for senior adults

Eligibility Requirements: Senior adults with mental health issues necessitating hospitalization

Required Documents: None

Fee Structure: Medicare/Medicaid provider, Most Insurances accepted Private pay.

Counties Served: Any

Area Community Hospice

Address: 3109 Olton Rd., Suite C, Plainview, Texas 79072

PO Box 5087, Plainview, Texas 79072

Phone: 806-293-2732

Fax: 806-293-2755

Administrator: Nancy Kernell, R.N., CHPN

Contact Person: Mike Thompson

Hours: 8:00 – 5:00

Services Provided: Skilled Nursing Care, call for details

Area Home Care, Inc.

Address: 302 S. Garland, Plainview, Texas 79072

Phone: 806-296-2323

Other #: 866-544-2323

Fax: 806-296-2288

Administrator: Becky Steffens, R.N.

Hours: 8:00 – 5:00

Services Provided: Skilled Nursing Care, call for details

Big Brothers Big Sisters

Address: 1706 23rd, Ste. 102, Lubbock, Texas 79411

Phone: 806-763-6131

Fax: 806-472-0057

E-Mail: cindybbbs@door.net

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Website: www.bigbrothersbigsistersoflubbock.com

Administrator: Cindy Miller

Contact Person: Monique Murry

Bright Futures for Little Angels

Address: 2601 Dimmitt Road, Plainview, Texas 79072

Phone: 806-296-5531 ext. 4301

Fax: 806-293-1885

E-Mail: slwall@covplv.org

Administrator: Sherrie Wall

Contact Person: Sherrie Wall

Hours: 6:00 p.m. – 8:30 p.m.

Services Provided: Prenatal Parenting Workshops

Eligibility Requirements: Participant must be pregnant and may include family involvement

Intake Procedure: Call

Required Documents: None

Fee Structure: None

South Plains Community Action

Address: 1407 West 5th St., Plainview, TX 79072

Phone: 806-293-4397

Other #: 806-293-4396

Fax: 806-293-7206

Hours: Monday-Friday 8:00 – 5:00

Services Provided: Public transportation, utility assistance, weatherization, heating and/or cooling assistance

Eligibility Requirements: Meet income guidelines

Required Documents: Income for 30 days, Social Security card, ID, Gas and Electric bill

Fee Structure: Sliding scale for transportation and no fee for utility or housing assistance

Support Services: Bilingual staff, ADA accessible facility

CASA (Court Appointed Special Advocates) of the South Plains

Address: 705 W. 6th St., Ste. 2A, Plainview, Texas 79072

Phone: 806-793-1970

Fax: 806-793-2273

E-Mail: latosha@lubbockcasa.org

Administrator: LaTosha Wall

Contact Person: LaTosha Wall

Hours: Monday – Friday 8:00 – 5:00

Services Provided: Provide community member volunteers to serve as independent voices in court for abused and neglected children in the South Plains area.

Fee Structure: None

Counties Served: South Plains

Catholic Charities

Address: 3019 W. 7th, Plainview, TX 79072

P.O. Box 1251, Plainview, TX 79072

Phone: 806-296-7044

Fax: 806-293-3065

E-Mail: danna@cclubbock.org

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Contact Person: Danna Guerrero

Hours: Monday – Friday 8:30 – 5:00

Services Provided: Free counseling for children Birth – 17, Parenting classes, Truancy classes

Intake Procedure: Call with a referral

Required Documents: None

Fee Structure: None

Counties Served: Hale, Floyd, Briscoe, Swisher, Motley

Support Services: CFS Lubbock

Central Plains Center

Address: 2700 Yonkers, Plainview, Texas 79072

Phone: 806-293-2636

Crisis Line: 1-800-687-1300

Fax: 806-296-5804

Website: www.centralplains.org

Administrator: Sherri Bohr, CEO

Contact Person: Sally Pacheco, Admin Assistant

Hours: Monday – Friday 8:00 – 5:00

Services Provided: Mental Health; Mental Retardation; Early Childhood Intervention; Substance Abuse; Marriage/Family; Individual/Group Counseling; Criminal Justice

Eligibility Requirements: Call 806-296-2726 for details

Intake Procedures: Contact Admissions at 806-296-2726 or go by 715 Houston St, Plainview TX

Required Documentation: Financial Verification, Medicaid and/or insurance documentation

Fee Structure: Dependent on financial status and diagnosis

Counties Served: Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Parmer, and Swisher

Support Services: Dependent on funding source

Chartwell Home Care

Address: P.O. Box 153, Hart, Texas 79043

Phone: 806-938-2645

E-Mail: ldiaz@vabrnet.com

Contact Person: Elisa Diaz

Hours: 8:00 – 5:00

Services Provided: Skilled Nursing Care

Eligibility Requirements: Call

Intake Procedure: Call

Required Documents: Call

Fee Structure: Call

Community Classroom

Address: 708 Yonkers, Plainview, Texas 79072

Phone: 806-291-3650

Fax: 806-291-1961

E-Mail: stennettd@wbu.edu

Web Address: www.wbu.edu

Contact Person: Debbie Stennett

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Individual, small group, and corporate instruction; ESOL, GED preparation, Citizenship preparation, Computer, CPR, Defensive Driving, Staff Development for Educators and Social Service Agencies, Personal Enrichment Courses

Eligibility Requirements: None

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Intake Procedure: Appointments, walk-ins, call-ins
Required Documents: None

Compassionate Care Pregnancy Center

Address: 1209 Quincy Street, Plainview, Texas 79072

Phone: (806) 296-5000

E-Mail: sunell@compassionatecarepregnancycenter.org

Website: www.compassionatecarepregnancycenter.org

Administrator: SuNell Pyeatt

Contact Person: SuNell Pyeatt

Hours: Tuesdays 10am-2pm, Wednesdays 12:30-3pm,
Thursdays 10am-2pm & 4:30-6:30pm

Services Provided: All services are free and confidential. Free pregnancy tests, diapers up to size 4, wipes, baby wash, lotion, and gently used baby clothing up to size 24 mos. We also offer abstinence classes to local middle and high schools and church youth groups. We offer a post-abortion Bible study.

Eligibility Requirements: None

Intake Procedure: Interview

Required Documents: None

Fee Structure: All services are free

Counties Served: Hale, Lamb, Floyd, Castro, Swisher, Briscoe, and any other surrounding counties.

Covenant Home Health Care

Address: P.O. Box 131, Plainview, TX 79072

2101 West 24th St., Plainview, TX 79072

Phone: 806-296-2767

Fax: 806-296-0686

E-Mail: pitts@covhs.org

Administrator: Sharon Pitts, RN

Contact Person: Sharon Pitts, RN

Hours: Monday – Friday; 8:00 – 5:00

On call 24 hours a day – 7 days a week

Services Provided: Skilled nursing, home health aide, IV therapy, medical social services, prenatal home care, postpartum home care, pediatric home care, enterostomal therapy, physical therapy, occupational therapy, speech therapy

Eligibility Requirements: Any homebound individual requiring skilled nursing or physical therapy

Intake Procedures: Referrals may be made by a physician, social worker, family member, friend, public health department, psychiatrist or the patient; services provided on order of a physician

Required Documents: Medicare or Medicaid number, insurance information, Social Security number

Fee Structure: Call

Counties Served: Hale, Briscoe, Castro, Crosby, Dickens, Floyd, Garza, Hall, Hockley, Kent, Lamb, Lynn, Motley, Swisher, Terry, and Yoakum

Support Services: Joint Commission accredited

Covenant Hospital Plainview

Address: 2601 Dimmitt Road, Plainview, TX 79072

Phone: 806-296-5531

Fax: 806-291-5681

E-Mail: asawayer@covplv.org

Website: www.covenantplainview.org

Hours: Monday – Friday; 8:00 - 5:00

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Services Provided: Anesthesiology, Cardiac Rehab, Diabetes Education, Emergency Services, Endoscopy, Family Practice, General Surgery, Gynecology, Intensive Care, Internal Medicine, Laboratory, Lithotripsy, Medical imaging (CAT scan, Mammography, MRI, Nuclear Medicine, Radiography, Ultrasound), Obstetrics, Occupational Therapy, Oncology, Ophthalmology, Orthopedics, Otolaryngology, Pain Management, Pathology, Pediatrics, Physical Therapy, Podiatry, Respiratory Therapy, Same Day Surgery, Sleep Disorders Center, Urology, Vascular Surgery, Wellness Programs.

Aims/CPOSD/Central Plains Center

Address: 715 Houston Street, Plainview, Texas 79072

Phone: 806-291-4470

Administrator: Sherri Bohr

Hours: Monday – Friday, 8:00 – 5:00

Services Provided: Psychiatric evaluations, pharmacological management – these services are provided by a physician for the purpose of determining symptom remission and the medication regimen needed to control symptoms

Eligibility Requirements: Needs provided due to schizophrenia, Bipolar disorder, major depression, or other mental illnesses

Intake Procedure: Call

Required Documents: Call

Fee Structure: Call

Counties Served: Call

Support Services: Call

Crime Stoppers

Address: P.O. Box 607, Plainview, Texas 79072

Phone: 806-296-1187

Tip Line: 806-293-8447

Fax: 806-296-1117

Administrator: Mayor John C. Anderson

Contact Person: Captain Michael Carroll

Hours: On call 7 days a week – 24 hours a day

Services Provided: Work with all law enforcement officers to pay informants for tips on crime and drug related activity; informants may call the 24 hour tip line to make requests for reward money that is provided by a committee; all calls are logged and confidential.

Eligibility Requirements: None

Intake Procedure: An informant must call and make a request of reward money

Required Documents: None

Fee Structure: None

Counties Served: Hale

Crisis Center of the Plains

Address: 115 E. 7th, Plainview, Texas 79072

P.O. Box 326, Plainview, Texas 79072

Phone: 806-293-9772

Hotline: 806-293-7273

Fax: 806-293-3686

E-Mail: mbrown@crisisctr.com

Administrator: Marci Brown, Executive Director

Contact Person: Marci Brown, Stephanie Godino

Hours: 8:30 – 12:00, 1:00 – 5:30; Monday – Friday;

Hotline and Safe Home: 24 hours a day – 7 days a week

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Services Provided: Assistance for victims of domestic violence and/or sexual violence, 24 hour crisis line, emergency transportation, food, clothing, shelter, emergency medical, advocacy, individual and group counseling, employment referrals, housing referrals, child counseling, peer support from like individuals, parenting programs, public education programs, and document filings for immigration assistance under Violence Against Women Act (VAWA).

Eligibility Requirements: Any type of physical, sexual, or emotional abuse.

Intake Procedure: Walk-in for one-on-one assessment.

Required Documents: None, but forms of identification may be helpful.

Fee Structure: All services to victims and their children and/or other persons significant to the victim are free. Batterers Intervention and Prevention Program (BIPP) charge a nominal fee for intake and classes. This program consists of 24 classes and reports are forwarded to the courts, CPS, and Probation or Parole Officer.

Counties Served: Hale, Floyd, Swisher, Motley, Briscoe, Castro, Lamb, and Hall.

Support Services: Women's Support Group-Mondays, 5:30-6:30

BIPP-Tuesdays, 7:00 p.m.-8:30 p.m. or Wednesdays 10:00 a.m.-11:30 a.m.

Broadway Treasures: Monday – Friday, 9:00 – 5:30; Saturday, 10:00 – 3:00.

Dare to Believe Ministries

Phone: 806-292-6540

Contact Person: Dennis Hartley

Services Provided: A food distribution for the community. Homeless assistance.

Division for Rehabilitation Services

Address: 504 S. Broadway, Plainview, TX 79072

Phone: 806-291-5350, 800-269-2621

Fax: 806-296-7465

E-Mail: seth.carlson@dars.state.tx.us maridel.montgomery@dars.state.tx.us

Website: <http://www.dars.state.tx.us/>

Administrator: Area Manager, Steve Lehmann

Contact Person: Seth Carlson or Maridel Montgomery

Hours: Monday-Friday 8:00 a.m. – 5:00 p.m.

Services Provided: Services to assist individuals with significant disabilities become employed.

Eligibility Requirements: Must have a significant disability interfering with employment. Other eligibility requirements to be addressed at application.

Intake Procedure: After initial screening by phone or in person, appointment for application is scheduled.

Required Documents: To be reviewed at screening.

Fee Structure: To be discussed at screening or application.

Counties Served: Briscoe, Floyd, Hale, Hall, Hockley, Motley

Early Childhood Intervention-Central Plains Center

Address: 710 Quincy Street, Plainview, Texas 79072

Phone: 806-291-4416

Fax: 806-261-4419

Administrator: Sherri Bohr

Contact Person: Brenda Jones

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Array of services for children, up to age 3, including audiology, occupational therapy, physical therapy, speech therapy, home visit services.

Eligibility Requirements:

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1. A child is eligible if they have been assessed to have a development delay in any one development domain; cognitive, motor, social-emotional. Self-help or communication.
2. A child is eligible if he/she is diagnosed as having a physical or mental condition which has a high probability of delaying development.
3. A child is eligible if they show atypical development

Intake Procedure: A referral is taken and a Service Coordinator is assigned; schedule an intake/screening with the family to explain the program

Required Documents: None

Fee Structure: Third party insurance, Medicaid, CHIP, family cost share may be accessed for services.

Counties Served: Hale, Floyd, Swisher, Castro, Parmer, Motley, Briscoe, Lamb, Bailey.

Support Services: Occupational, physical and speech therapy, registered dietician, licensed social worker, certified teacher, early intervention specialist, psychologist, audiologist.

FISH (Faith in Sharing House)

Address: 504 Joliet, Plainview, Texas 79072

Phone: 806-296-8008

Administrator: Clinton Kennedy

Hours: Monday-Friday; 1:30-3:30

Services Provided: Food Pantry

Eligibility Requirements: Call

Intake Procedure: Call

Requirement Documents: Call

Fee Structure: None

Counties Served: Hale

Hale County Agri-Life Extension Office

Address: P.O. Box 680, Plainview, Texas 79072
225 Broadway, Ste. 6, Plainview, Texas 79072

Phone: 806-291-5270

Fax: 806-291-5266

E-Mail: dsageser@ag.tamu.edu

Website: <http://hale-co.tamu.edu>

Contact Person: Deana Sageser

Hours: Monday – Friday, 8:00 – 12:00 and 1:00 – 5:00

Services Provided: Educational programs in family and consumer services, agriculture, 4-H, youth development and entomology. Calls are encouraged on these or other related topics.

Eligibility Requirements: None

Intake Procedure: None

Required Documents: None

Fee Structure: None

Counties Served: Hale

Hale County Community Supervision & Corrections Department

Address: 519 Broadway Street, Plainview, Texas 79072

Phone: 806-291-5221

Fax: 806-293-8911

Administrator: Andrew Jackson

Contact Person: Andrew Jackson

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Supervision of criminal offenders

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Eligibility Requirements: Court Order

Fee Structure: As Ordered by the Courts

Counties Served: Hale, Swisher, Castro

Support Services: Community resources and contract providers are utilized for offender referrals.

Hale County Senior Citizens Center

Address: 1107 Smyth, Plainview, Texas 79072

Phone: 806-296-5201

Administrator: Martin Duckett

Contact Person: Martin Duckett

Services Provided: Congregate meals and home delivered meals

Intake Procedure: None

Hospice Hands of West Texas, Inc.

Address: 305 N. Main Street, Lockney, Texas 79241

P.O. Box 1118, Lockney, Texas 79241

Phone: 806-652-3000

888-795-1212

Fax: 806-652-2766

Administrator: Rosie Rendon

Contact Person: Rosie Rendon

Hours: Monday – Friday; 8:30 – 5:00; on call 24 hours daily

Services Provided: Hospice provides compassionate care to patients suffering from an irreversible illness; Hospice is a specialized health care program focusing on system control, pain management and psychosocial support for patients and families coping with irreversible illness; Hospice provides care in home, nursing home and assisted living facilities; we provide nursing care services, medical social services, physician services, spiritual support, counseling, home care aid, homemaker, medical equipment and medication related to illness

Eligibility Requirements: Hospice care is available to people of all ages, including children, with a limited life expectancy resulting from any illness; patient's primary physician must certify patient as having an irreversible illness and prognosis of usually 6 month or less.

Intake Procedure: Referral to hospice may be done by anyone; patient name, primary physician and diagnosis, if available, will be needed

Required Documents: Doctor's order to admit to Hospice Care

Fee Structure: Medicare, Medicaid, Campus and private insurance accepted; ability to pay is not a criterion for acceptance into the Hospice program

Counties Served: Surrounding counties

Support Services: Bereavement counseling, medical social services, trained volunteers, respite care, Hablamos Espanol

Indigent Health Care

Address: 111 West 6th St., Plainview, Texas 79072

Phone: 806-291-5305

806-292-5603

Fax: 806-291-5318

Administrator: Debra Lambright

Contact Person: Debra Lambright

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Financial assistance for health care

Eligibility Requirements: Income and resources

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Intake Procedure: Application and interview

Required Documents: Social Security card, ID, proof of residence, proof of income

Fee Structure: None

Counties Served: Hale

Support Services: Referrals

Inspirations Outpatient Counseling Program

Address: 2207 W. 24th Street, Plainview, Texas 79072

Phone: 806-293-9898

Other: 806-293-2161

Fax: 806-293-9897

E-Mail: vmachen@ahmgt.com

Administrator: Joshua Brown, Program Director

Contact Person: Vicki (Machen) Hammonds, Community Educator or
Marleta Davis, Office Manager

Hours: Monday-Friday, 8:00am – 5:00pm

Services Provided: Counseling Services for Senior Adults (Group, Individual, and Family Therapy), 3 sessions each day Monday through Friday. We provide transportation to and from the program and lunch for our patients. Our vans and buses are all wheelchair assessable. Groups are provided by Licensed Professional Counselors. We have an Intensive Outpatient Program and a Partial Hospitalization Program.

Eligibility Requirements: Must have Medicare and be in need of counseling services, (grief, depression, anxiety, early dementia, bipolar disorder, and schizophrenia). Primarily 55 years of age and above but will consider those which are younger.

Intake Procedure: After the referral and pertinent information has been given to our Office Manager, the Community Educator will assess each individual in their current living environment, (home, assisted living, or nursing home).

Required Documents: Medicare Card; Guardianship paperwork if indicated

Fee Structure: Medicare reimbursed, then Supplemental Insurance and/or Medicaid

Counties Served: We travel a 35 mile radius of Plainview, including Hale Center, Olton, Springlake, Lockney, Floydada, Petersburg, and Tulia, (will consider those living 2 – 4 miles outside of these locations). We also have an Inspirations program in New Deal which serves Abernathy, Lubbock, Littlefield, Levelland, Idalou, Ralls, and Wolfforth.

Support Services: We provide an Alzheimer's/Dementia Support Group at Prairie House Living Center, (3rd Tuesday of every month from 6:30 – 7:30pm) to Plainview and surrounding communities. (There are no requirements for this service)

Hale County Literacy Council

Address: 708 Yonkers CMB548, Plainview, Texas 79072

Phone: 806-291-1890

Fax: 806-291-1961

E-Mail: hclc@wbu.edu

Administrator: Lydia Castillo

Contact Person: Lydia Castillo

Hours: Monday – Friday; 9:30 – 5:00

Services Provided: Adult one-to-one reading and writing education, adult basic computer education, family literacy education, literacy awareness, junior council (high school students, 10th – 12th grade)

Eligibility Requirements: Non-reader or basic education needs

Intake Procedure: Individual evaluation

Required Documents: Basic ID information

Fee Structure: None

Counties Served: Hale

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Support Services: Referrals, programs, computer literacy, family and children's programs

M.R. Residential Services/Central Plains Center

Address: 405 Ennis Street, Plainview, Texas 79072

Phone: 806-291-4450

Fax: 806-291-4480

E-Mail: jo@clplains.org

Administrator: Sherri Bohr

Contact Person: Jo Conatser

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Intermediate Care Facility (ICF) – comprised of six bed group homes to provide all of the support services needed to maintain an independent lifestyle; Home and Community Based Services (HCS) – provides support for individuals in their own home/family home or in a group setting as needed

Eligibility Requirements: Medicaid eligibility

Intake Procedure: Contact Central Plains Center for MHMR & SA admissions

Required Documents: Physical evaluation, psychological evaluation, school records, social history; client will be assisted in gathering required documentation

Fee Structure: None

Counties Served: Hale, Bailey, Briscoe, Castro, Floyd, Lamb, Motley, Parmer, Swisher

Support Services: Case coordination, occupational, physical, psychological, dietary and speech therapy; independent skills training, transportation; HCS offers assistance with minor home modifications and adaptive skills

Meals on Wheels

Phone: 806-292-9020

Administrator: Kim Horne

Services Provided: Home delivered meals

MET CSCSEP

Address: 927 Broadway, Plainview, TX 79072

Phone: 806-293-4457

Fax: 806-293-8632

E-Mail: Salazar@metinc.org

Administrator: Rachel Salazar

Contact Person: Rachel or Renea

Hours: 8:00-4:30

Services Provided: Program for seniors (55+)

Eligibility Requirements: Screening for Income guidelines, not to be employed

Intake Procedure: Prescreening by phone

Required Documents: Picture ID, SS card, Income verification

Fee Structure: None

Counties Served: South Plains

Support Services: Job placements

Motivation, Education & Training

Address: 620 W. 7th, Plainview, Texas 79072

Phone: 806-296-5701

Fax: 806-293-8632

E-Mail: met21@door.net

Website: www.metinc.org

Workforce Development Coordinator: Irene Favilla

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Hours: Monday – Friday; 8:00 – 4:30

Services Provided: Employment and training services

Eligibility Requirements: Must have performed farm work or some other agricultural workplace, less than year-round, during the past 12 – 24 months, members of a low income family, must be a legal resident or a USA citizen; those males over the age of 18 must be registered with the Selective Services

Intake Procedure: Must verify income for 12 consecutive months of the previous 2 years from all employers

Required Documents: Resident Alien card, current driver's license or ID card, Social Security card, income tax forms

Fee Structure: None

Counties Served: All South Plains and Panhandle counties

Support Services: Emergency services

New Horizons – Central Plains Center

Address: 715 Houston, Plainview, Texas 79072

Phone: 806-291-4425

Fax: 805-291-4432

Administrator: Sherri Bohr

Contact Person: Angelia Miller

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Intensive services designed to provide treatment, rehabilitation and support to those with severe mental illness; clients served through this program typically have a long history of hospitalization and are usually symptomatic; psychiatric rehab skills training, supported employment and supported housing

Eligibility Requirements: Must be 18 years of age or older, and a diagnosis of mental illness

Intake Procedure: Call

Required Documents: Call

Fee Structure: Call

Counties Served: Call

Support Services: Call

Parents' Place Family Resource Center

Address: PO Box 84, Tulia, Texas 79088
6th & Dallas, Tulia, Texas 79088

Phone: 806-995-2756

Fax: 806-995-1355

E-Mail: ParentPlace@amaonline.com

Website: www.tcfministries.com

Administrator: Rusty Gray

Contact Person: Vickie Gray

Hours: Monday – Thursday; 9:00 – 5:00

Services Provided: Parenting, Divorce classes

Eligibility Requirements: None

Intake Procedure: Must call for classes

Required Documents: None

Fee Structure: Per class

Counties Served: Hale, Castro, Floyd, Swisher

Plainview/Hale County Health Department

Address: 111 E. 10th, Plainview, Texas 79072

Phone: 806-293-1359

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Hours: Monday – Friday; 8:00 – 4:30

Services Provided: Adult & Childhood immunizations, Adult Tetanus, Adult MMR, Hepatitis B vaccine, Influenza (seasonal), Pneumonia vaccine, TB screening, Treatment, Health cards and counseling, Blood pressure screenings, Whole blood cholesterol screening, Glucose screenings, Patient/Diabetic Teaching and Education, Needle/Sharps container Exchange, Drug Testing, Pregnancy Testing, Urine Testing before noon, Blood Testing after noon, Information on paternity/DNA testing, STD/HIV testing/PAP smears and counseling, Environmental Health Inspections, Communicable Disease control and tracking, Animal control, Outreach clinics to various businesses and treatment centers, Daily jail sick call clinic, Patient teaching on the following: Heart disease and stroke, Heart attack survivors group with local cardiologist, Covenant Hospital and American Heart Association, Cancer, Healthier lifestyles and diets. Education to the public to help decrease the spread of infectious diseases.

Required Documents: Call

Fee Structure: Call

Counties Served: Hale

Plainview Healthcare

Address: 2510 W. 24th, Plainview, Texas 79072

Phone: 806-296-5584

Fax: 806-296-7219

E-Mail: Plainviw.adm@Nexion-Health.com

Hours: 8:00 – 5:00

Services Provided: Skilled Nursing and Rehabilitation

Eligibility Requirements: Call

Intake Procedure: Call

Required Documents: Call

Fee Structure: Call

Counties Served: Any

Plainview Police Department

Address: 108 W. 9th, Plainview, Texas 79072

Phone: 806-296-1182

Administrator: Chief Ken Coughlin

Contact Person: Chief Ken Coughlin

Hours: 24 hours daily

Services Provided: Usual Law Enforcement responsibilities PLUS: Blue Eyes Mobile Crime Watch: Formed in December 1996, this is a citizen's mobile crime watch program to make Plainview a better place. The name comes from "blue the color of the officer's uniforms and eyes, since the participants are watching as the eyes of the City. Members furnish their own cell phones and report suspicious movement or crime to the Police Department. Golden Connection is where elderly citizens receive a phone call each morning to assure they are OK. If they do not answer, the police will come to check on them.

Neighborhood Watch Program will check a home for safety and a neighborhood meeting is held for the neighbors to get to know each other and a safety program is held.

Plainview Serenity Center/Recovery Solutions

Address: 450 N I-27, Plainview, TX 79072

Phone: 806-293-9722

Fax: 806-293-1822

E-Mail: rs-christy@nts-online.net

Administrator: Paul Walker

Contact Person: Christy

Hours: Office Hours 8AM-5PM

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Services Provided: In-patient and out-patient chemical dependency rehabilitation

Eligibility Requirements: Call

Intake Procedure: Call

Required Documents: Social Security card, Driver's License or ID, TB test, Physician physical

Fee Structure: Call

Counties Served: All

Support Services: Wide variety

Plainview Stars Special Olympics

Address: Route 1, Box 186, Petersburg, Texas 79250

Phone: 806-895-4612

806-293-7832

Administrator: Nadine McDonough

Contact Person: Nadine McDonough or Thelma Price

Business Hours: Call anytime

Services Provided: A year around sports program for mentally challenged individuals from age 8 to 99; currently participating in basketball, track, swimming, bowling, and volleyball.

Eligibility Requirements: Must be declared mentally handicapped by a physician and be physically able to participate in the offered sport.

Intake Procedure: Acquire a physical form from the organization and have a physician, parent or guardian complete it

Fee Structure: None

Counties Served: South Plains Area 17 covers 20 counties and officed out of Lubbock; our local team includes athletes from Plainview, Hale Center, Abernathy, Olton and Lockney

Support Services: A structured sports program is provided and maintained by volunteers-parents-private donations-local organizations-non-profit fundraising

Plainview Area United Way

Address: 3019 W. 7th Street, Suite 4, Plainview, TX 79072

Phone: 806-293-7072

Fax: 806-291-9200

E-Mail: pauw@texasonline.net

Website: www.plainviewunitedway.org

Administrator: Mary Anna Self

Contact Person: Same

Hours: Monday-Friday, 9AM-5PM

Services Provided: Fund raising organization, referrals

Eligibility Requirements: Contact office for information

Intake Procedure: None

Required Documents: Various

Fee Structure: None

Counties Served: Hale County

Support Services: Support local health and human services agencies

Psychiatric Services – Central Plains Center

Address: 715 Houston, Plainview, TX 79072

Phone: 806-296-2726

Administrator: Sherri Bohr

Hours: Monday – Friday; 8:00 – 5:00

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Services Provided: Psychiatric evaluations, pharmacological management – these services are provided by a physician for the purpose of determining symptom remission and the medication regimen needed to control symptoms.

Eligibility Requirements: Needs provided due to schizophrenia, Bipolar disorder, major depression or other mental illness

Intake Procedure: Call

Required Documents: Call

Fee Structure: Call

Counties Served: Call

Support Services: Call

Public Health Promotion/Texas Department of Health

Address: 1109 Kemper St., Lubbock, Texas 79403

Phone: 806-767-0489

Fax: 806-744-1942

Contact Person: Devon Casey, Peggy Johnson-Roberson

Hours: Monday- Friday; 8:00 – 5:00

Services Provided: Any assistance with programs, statistics or public health services, in cooperation with Plainview-Hale County Health Department

Counties Served: Public Health Region 1 serves 41 counties in the Panhandle and South Plains

Reed Adolescent Center/Central Plains Center

Address: 404 Floydada, Plainview, TX 79072

Phone: 806-291-4422

Fax: 806-291-4424

Administrator: Sherri Bohr

Contact Person: Stacy Johnson

Hours: 24 hour service

Services Provided: Drug and alcohol education, individual and group counseling, family therapy sessions, parent education, life skill education, in-house school, instructor recreation, comprehensive outpatient aftercare program, AA/NA activities and groups, aids education, nicotine education

Eligibility Requirements: Call

Intake Procedure: Screen/referral, wait list form completed by phone or in person; if accepted, the applicant will be placed on the waiting list, there is a weekly contact; client will be notified of empty bed and appointment is set up.

Required Documents: Social Security card, birth certificate, proof of income, school records; and if applicable, court orders, custody papers, insurance card, Medicaid card.

Fee Structure: Call

Counties Served: All Texas counties

Regence Health Network, Inc.

Address: 2601 Dimmitt Rd., Suite 101, 102, 104, Plainview, Texas 79072 (Medical)
2801 West 8th Street, Plainview, Texas 79072 (Dental)

Phone: 806-293-8561 or 806-291-6987

Fax: 806-293-7354 or 293-5698 or 291-0913

E-Mail: lavern.ortiz@regencehealth.net

Website: www.regencehealth.net

Clinic Administrator: Mary Ann Leyva

Hours: Monday – Friday, 8:00 – 5:30pm Saturday 8:30-12:30pm

Services Provided: Primary and preventive healthcare, family planning services, immunizations, dental care, prenatal care

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Eligibility Requirements: Open to all, regardless of ability to pay
Intake Procedure: Proof of income mandatory, if requesting discounted charges, to determine eligibility.
Required Documents: Call
Fee Structure: Based on family size and annual income
Counties Served: Hale and surrounding counties, no limitation
Support Services: WIC, laboratory, limited x-ray, pharmacy

South Plains Breastfeeding Coalition

Address: 2807 West 7th St., Plainview, TX 79072
Phone: 806-293-0182
Fax: 806-293-5826
E-Mail: ginny.rawls@regencehealth.net
Administrator: Regence Health Network
Contact Person: Ginny Rawls, IBCLC, RLC
Hours: Monday, 9:00 – 5:00; Tuesday-Thursday, 8:30 – 5:00; Friday, 8:30 – 1:00
Services Provided: Breast pump loan program at a nominal cost, breastfeeding training and support
Eligibility Requirements: None
Intake Procedures: Call for appointment
Required Documents: none
Fee Structure: Refundable deposit with returned pump; \$25.00 replacement kit
Support Services: Breastfeeding Counseling and Lactation Consultant Services

Worksource Center of Plainview Texas

Address: 1001 North I-27, Suite 228, Plainview, Texas 79072
Phone: 806-293-8566
Fax: 806-296-7572
E-Mail: donald.hill@SPWorkSource.org
Website: www.SPWorkSource.org
Contact Person: Don Hill
Hours: Monday – Friday; 7:00 – 5:00
Services Provided: Employment Services; Employment and Training for Food Stamp Recipients; Employment and Training for TANF applicants and recipients; Employment, Training and Support Services for individuals affected by layoffs or Imports from Canada or Mexico; Employment Services for Ex-Offenders; Employment and Training for Dislocated Workers due to Imports; Tax Information and Assistance for Employers; Employment and Training under the Workforce Investment Act; Employment Services for Unemployment Insurance Recipients
Intake Procedure: Varies from program to program, call for more information
Required Documents: Identification, Social Security Number and Residence in a County of Service
Fee Structure: No fee for most services
Counties Served: Hale, Crosby, Floyd, Dickens, King, Motley
Support Services: Varies from program to program, services provided for program participants only

Stand Intervention Project

Address: 1200 Houston Street, Plainview, TX 79072
Box 410, Plainview, Texas 79072
Phone: 806-293-1105
Fax: 806-293-1105
Contact Person: Pamie Salas
Hours: Monday – Friday; 8:00 – 5:00
Services Provided: Intervention Counseling/Life skill Training
Intake Procedure: Via phone or in-person

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Counties Served: Floyd, Hale, Dickens, Briscoe, Motley, Lamb
Support Services: Parent groups

Texas Health and Human Services Commission

Address: 2907 W. 7th, Plainview, Texas 79072

Phone: 806-293-5193

Fax: 806-296-3165

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Determine eligibility for food stamps, TANF, Medicaid services to the aged and disabled (Long Term Care), Medicaid for pregnancy

Eligibility Requirements: Varies

Intake Procedure: Applications and interview process

Fee Structure: N/A

Counties Served: Hale

Texas Migrant Council, Inc.

Address: 1110 El Camino, Plainview, Texas 79072

Phone: 806-203-1140

888-837-5151

Fax: 806-293-5631

Business Hours: Monday – Friday; 8:30 – 5:30

Services Provided: Migrant Head Start, Early Childhood Program (childcare, nutrition, education, social service/parental involvement, health/mental health, facilities/transportation, disabilities).

Eligibility Requirements: Agricultural farm workers whose income is derived from 51% of agricultural or related work; services provided for children from the ages of 6 weeks to 5 years of age; seasonal program operates June – October.

Intake Procedure: Personal interview with families of eligible children; on-site intake or home visits

Required Documents: Social Security numbers, immunization records for eligible children, wage earning records (such as check stubs), W-2s for the past 12 – 24 months, proof of current employment and wages

Fee Structure: No charge to eligible families

Counties Served: Hale, Lamb, Lubbock, Deaf Smith, Castro, Floyd, Crosby, Bailey

Support Services: Transportation, training, networking, & referral for social services, child care for children 6 weeks to 5 years of age.

Veteran Peer Services/Central Plains Center

Address: 631 Broadway St., Plainview, TX 79072

Phone: 806-291-0388

E-Mail: wesleyc@clplains.org

Administrator: Sherri Bohr

Contact Person: Wesley Cook

Hours: 8AM-5PM, or call for an appointment

Services Provided: military veteran peer support

Counties Served: Bailey, Briscoe, Castro, Floyd, Hale, Lamb, Motley, Palmer, Swisher

Veteran Services

Address: 111 W. 6th St, Plainview, Texas 79072

Phone: 806-291-5301

E-Mail: kglowicki@HaleCounty.org

Administrator: Karla Glowicki

Contact Person: Karla Glowicki

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Hours: Tuesdays & Thursdays; 10:00 – 4:00
Services Provided: Any need pertaining to V.A.
Eligibility Requirements: Honorably discharged from military
Required Documents: I.D., DD214 (discharge papers)
Fee Structure: None
Counties Served: Hale
Support Services: Referral

Vista Care Hospice

Address: 4418 Olton Rd., Plainview, Texas 79072
Phone: 806-293-5127
Fax: 806-293-5128
E-Mail: alfred.saldana@vistacare.com
Website: www.vistacare.com
Administrator: Ana Kral
Contact Person: Alfred Saldana Jr.
Hours: Monday – Friday; 8:00 – 5:00; on call- 24 hours daily
Services Provided: End of life care
Eligibility Requirements: Certified reliable for Hospice care by a physician
Intake Procedure: Referrals by phone, walk in, admission by personal licensed physician
Required Documents: Medical records requested with permission from patient or power of attorney
Fee Structure: Medicare, Medicaid, private insurance, private pay
Counties Served: Hale, Bailey, Lamb, Floyd, Motley, Cottle
Support Services: Bereavement, medical, social work, pastoral counseling, and volunteer support

Wayland Baptist University

Address: 1900 W. 7th, Plainview, Texas 79072
Phone: 806-291-1000
806-291-3586 (PR)
Fax: 806-291-1959 (PR)
Website: www.wbu.edu
Administrator: Dr. Paul Armes, President
Contact Person: Teresa Young, PR
Hours: 8:15 – 5:00; Monday – Friday (Offices)
Services Provided: Higher education, bachelor's and master's degrees; continuing education through Community Classroom
Eligibility Requirements: Admission requirements vary depending on degree sought; Community Classroom has no eligibility requirements
Intake Procedure: Admission documents
Required Documents: Entrance exam scores, application, high school diploma or GED (for degrees)
Fee Structure: \$340.00 per semester hour for credit; Community Classroom fees vary
Counties Served: All, Any
Support Services: Community Classroom, community program and outreach efforts

Wee Care Child Center

Address: 2305 Yonkers Street, Plainview, Texas 79072
Phone: 806-293-8315
Fax: 806-296-6673
E-Mail: weecare@texasonline.net
Administrator: Angel Morren

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Contact Person: Angel Morren

Hours: Monday – Saturday; 5:30 a.m. – 12:00 a.m. (midnight)

Services Provided: Quality day care and parental involvement

Eligibility Requirements: None

Intake Procedures: Appointment or walk-ins for new enrollment

Required Documents: Shot records, medical permission to attend

Fee Structure: Part and full time rates, sliding scale call 1-800-658-6284

Counties Served: Hale, Floyd, Lamb, Swisher

Support Services: Information, referrals, pick-up and delivery to public school bus system

Whiteaker Youth Center/ Central Plains Center

Address: 710 Quincy St. Plainview, Texas 79072

Phone: (806) 291-4470

Fax: 806-291-4469

E-Mail: rhondaj@clplains.org

christinam@clplains.org

Website: www.centralplains.org

CEO: Sherri Bohr

Director: Rhonda Jackson

Contact Person: Christina Martinez or Rhonda Jackson

Hours: Monday – Friday; 8:00 – 5:00

Services Provided: Intakes, assessments, case management, individual and group counseling, rehabilitation skills training, in-home intervention, crisis services, psychiatric services

Eligibility Requirements: Children and adolescents, ages: 3 years – 17 years with severe emotional and behavioral problems, and their families.

Intake Procedure: Call

Required Documents: Call

Fee Structure: Fees for all services are based on family income; no one will be turned away due to the inability to pay. Private insurance and Medicaid accepted.

Counties Served: Hale, Bailey, Briscoe, Castro, Floyd, Lamb, Parmer, Motley, Swisher

WIC

Address: 2807 West 7th St., Plainview, Texas 79072

Phone: 806-293-0182

Fax: 806-293-5826

E-Mail: barbara.khaleeq@regencehealth.net

Administrator: Barbara Khaleeq

Contact Person: Barbara Khaleeq

Hours: Monday, 9 -7;

Tuesday, 8:30 – 7:00;

Wednesday & Thursday, 8:30 – 5:30;

Friday, 8:30 – 1:00

Services Provided: Referrals, health screening, nutrition/health education, nutritious foods

Eligibility Requirements: Pregnant, post-partum, breastfeeding women, infant, children 1 – 5 years of age

Intake Procedure: Income, residency, nutrition assessment

Required Documents: Proof of income, residency, ID

Fee Structure: None

Counties Served: Hale, Bailey, Castro, Crosby, Floyd, Lamb, Motley, Parmer, Swisher, Deaf Smith

Support Services: Breastfeeding referrals